



-----NOT FOR SALE-----

DATE: _____

APPLICANT'S DATA

PLEASE FILL ALL RESPONSES WHERE APPLICABLE IN CAPITAL LETTERS AND TICK IN THE APPLICABLE BOX

Surname		First name		Middle name	
ID/passport no:		Country:	County:	PO Box:	
Mobile:		Office Tel:		Email:	
District:	Location	Sub location	Street	village	
Customer contact person	Self: <input type="checkbox"/>	Other: <input type="checkbox"/>	Name.....	Telephone:	

INSTALLATION LOCATION DATA.

COUNTY:	DISTRICT:	DIVISION
SUB LOCATION	Street:	Village/Estate:
Landmark/Route Map/site direction.....	Geographical Coordinates.	
.....	Latitude: <input type="text"/>	Longitude: <input type="text"/>

POWER DATA

Type of Application:	New: <input type="checkbox"/>	Additional Load <input type="checkbox"/>	Extension of Panel Board: <input type="checkbox"/>
Others (please specify)	<input type="checkbox"/>		

APPLIANCES AND MACHINERY

A. Lighting Points (Bulbs)		No.....	
B. Plug Points (Sockets)		No.....	
C. Fixed Points (Cookers, Heaters, Air Conditioners, Fridges, Ovens, etc.)			
S/N	Appliance	No	No
1.			
2.			
3.			
4.			

CHECKLIST (Please attach the following documents when submitting this form)

- Copy of national identity or passport
- Copy of KRA PIN Certificate
- Clear and detailed route sketch leading to your premises
- Copy Land Ownership Document (for wayleaves)
- Scaled site plan (preferable in softcopy) for large power customers such as industries, housing Estates, etc.

Applicant's Signature.....Name..... Date.....

FOR OFFICIAL USE ONLY

Customer application Number:	
House No/Name:	KPLC Meter No:

Type of premises	Work Type	Voltage	Installation Type
<input type="checkbox"/> Unknown	<input type="checkbox"/> No work	<input type="checkbox"/> Low voltage, single phase	<input type="checkbox"/> Single phase overhead
<input type="checkbox"/> Individual/ Domestic installation	<input type="checkbox"/> Line extension	<input type="checkbox"/> Medium voltage 3 phase	<input type="checkbox"/> Three-phase
<input type="checkbox"/> Flats	<input type="checkbox"/> Line rerouting		<input type="checkbox"/> Direct current
<input type="checkbox"/> Individual commercial installation	<input type="checkbox"/> piping		<input type="checkbox"/> Others
<input type="checkbox"/> Farms	<input type="checkbox"/> Wire drawing		
<input type="checkbox"/> Street lights	<input type="checkbox"/> Solar installation		
<input type="checkbox"/> Industrial Estate	<input type="checkbox"/> Auditing		
	<input type="checkbox"/> Testing		

CONDITIONS OF SUPPLY AND INSTALLATION

1. All application for the execution of works will be dealt with in the order of priority or date, but the company reserves the right of executing the work in the manner and at the time best in its convenience.
2. The company shall have the right forthwith and without notice to terminate the agreement for any breach by the consumer to the conditions of supply, but without prejudice to any antecedent right against the consumer including the right to take court proceedings
3. All quotations shall be billed and payment done prior to starting the work while servicing invoices shall be made at the end of the work done. Payment shall be done by cash, cheque at our offices (Teller), bank transfer, M-Pesa and direct bank deposit in **KENYA COMMERCIAL BANK** Account no. **1213677009** or **MPESA BUY GOODS & SERVICES TILL NO: 7135684**
4. If any account is overdue electricity maybe disconnected and only be reconnected upon payments of the outstanding bills and requisite reconnection fees.
5. Customers shall be bound by the Energy Act 2019 Vol. 1.
6. (A) No consumer shall use or is permitted to use, any electricity supplied in pursuance of this application except for such use as specified by him in his application.
(B) No consumer shall convey, or permit to be conveyed by any means whatsoever, for use outside his plot, or for sale,
7. The company shall be responsible for all electricity supply facilities up to the Outlet receptacles. Thereafter the responsibilities and risks pass to the customer in cases where a load or extension maybe added to the system.
8. A) It is unlawful for anyone to tamper with an Energy meter which is the property of the KPLC. Should there be tampering with the meter the Company will disconnect services and lodge a criminal complaint against the customer to KPLC. In addition, the customer shall be required to pay any applicable penalties prior to any reconnection of services.
9. It is the responsibility of the customer to give access to the meter and premises to the Company's authorized agents who shall reserve the right to disconnect from the mains in the event of no such access being granted. Such agents shall at all times identify themselves.
10. Except in cases of emergencies, the Company shall endeavor to notify of any service Interruption.
11. Customers may lodge complaints with and report any corrupt practices involving the Company's Employees/agents at any service or drop confidential note at our corruption reporting boxes.
12. The company reserves the right to reject your application or withdraw the connection for any false information given or default on payments for services rendered for your other existing Services.
13. The company may from time to time amend the terms and conditions set out herein provided that no amendment shall come into force except with prior notice of at least three months.
14. The customer shall give a written notice of 30 working days, where services of Expertech are no longer required and terminate the contract surrender deposit receipt and request for refund.
15. In cases of meter theft, a police abstract should be produced before processing replacement and issuing another meter from KPLC.

I/We here by agree:

- a) To pay the Charges of installation and invoices made in respect to the services done
- b) Allow authorized Expertech Electrical contractors Staff entry into the premise of supply for purposes of inspection of the installations to ascertain that the same is in good working condition.

For and on Behalf of the Customer.

Signature:

Date:

We Undertake to install electricity and/or solar works to the provisions of Electricity Act & Energy Act 2019 and all rules and bylaws from time to time to in force thereunder

For and on Behalf of

EXPERTECH ELECTRICAL CONTRACTORS LTD

Signature/Stamp:

Designation:

Date:

Please note that if submitting this form online, kindly send to sales@expertech.co.ke, customercare@expertech.co.ke or at any of our offices to be provided with a quotation for electrical installation at your premises.